



QQuality Assurance in Learning Organisation in the Banking & Financial Sector in Europe



LABORATORY OF INNOVATION
a virtual space
where different Banks meet
to share their good practices

Learning Organisation

Diversity Management

QUALOBSTER (QUALITY ASSURANCE IN LEARNING ORGANIZATION IN THE BANKING AND FINANCIAL SECTOR IN EUROPE)

OBJECTIVES



- Create a European - wide **Laboratory for Innovation** as virtual Community of Practices
- Apply the **CQAF** (Common Quality Assurance Framework)
- Improve **LLL processes** of FSS employees
- Activate a European sectoral **network**

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RESULTS



- Guidelines for **Transfer of Innovation**
- Adapted & transferred the **Benchmarking System**
- Training & Validation** Guidelines
- Case studies** collection
- Guidelines for **HR development**

<http://www.qualobster.eu>